



U.S. DEPARTMENT OF COMMERCE
National Oceanic and Atmospheric Administration
NATIONAL WEATHER SERVICE
1325 East-West Highway
Silver Spring, Maryland 20910-3283

March 19, 2014

MEMORANDUM FOR: Management and Organization Division
Office of the Chief Financial Officer/Chief
Administrative Officer

FROM: Cindy P. Woods 
Chief, Performance and Awareness Division

SUBJECT: Certification of NWS Instruction 10-1602, *Service Evaluation*,
Dated May 11, 2010

The Performance Branch (OS52) reviewed National Weather Service Policy Instruction Directive 10-1602, *Service Evaluation*, and certifies it requires no updating during its CY 14 biennial review cycle.

Responsibility for the directive is currently held by:

OPR: Salvatore Romano, W/OS52
Certifier: Cindy P. Woods, W/OS5
Director, Office of Climate, Water, and Weather Services: Christopher S. Strager