

NATIONAL WEATHER SERVICE POLICY DIRECTIVE 60-10
October 15, 2009

Information Technology
FAMILY OF SERVICES

NOTICE: This publication is available at: <http://www.nws.noaa.gov/directives/>.

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SUMMARY OF REVISIONS: This directive supersedes NDS Policy Directive 60-10, Family of Services, dated April 10, 2003. Changes made are: 1) CIO name updated; 2) minor wording change to Paragraph 1; 3) minor wording change to Paragraph 3.2 and 4) title change to Attachment 1

1. **Introduction.** The Family of Services (FOS) was established to make weather information available to external users. The FOS provides external users access to near real-time weather data and information on the National Weather Service Telecommunications Gateway NOAAnet Multi Protocol Label Switching System (MPLS) Network. This directive establishes the FOS to provide weather information to external users.

2. **Objective.** The objective of the FOS is to provide the commercial meteorological community, the academic community and other Federal agencies with access to near real-time weather information.

3. **Authorities and Responsibility.** This directive establishes the following authorities and responsibilities:

3.1 The Telecommunications Operations Center (TOC) of the Chief Information Officer (CIO), is responsible for overall management of the FOS Program, which includes: the management of all FOS subscriber agreements; establishment and collection of all FOS user fees; coordination of all FOS matters with the FOS subscriber community; notifying the FOS community of all change notices; and management of the FOS Web Page.

3.2 The TOC is responsible for operating the FOS, including real-time technical and operational coordination with FOS users and the telecommunications common carriers. The Data Management team of the Operations Support and Performance Monitoring Branch (CIO11) is responsible for adding, deleting, or changing products on FOS upon request from the FOS Program Leader, and investigating and correcting software-related transmission problems.

ATTACHMENT 1

GLOSSARY OF SUPPORTING DOCUMENTATION

References

1. Data Management Family of Services Web Page:
<http://www.weather.gov/datamgmt/fos/fosindex.html>.