

CHPS CAT Support Log

September 1, 2009

RFC	FEWS Version	Config Manager	Migration Scripts	OHD Version	
Current	23299		23336	22992	1.1.1
ABRFC	23299		23336	22992+	1.1.1
CNRFC	23299	23374 (same as 23336)		22992	1.1.1
NWRFC	23299		23336	22992	1.1.1
NERFC	23299		23336	22992	1.1.1

Issue #	Date Reported	Reporter	Title	Reference	Supporter	Current Action	Blocker	Status	Last Update
12	June 26, 2009	NERFC	SREF-grib2-import cannot handle ensemble in multiple files,	Peter G email of 7/8	Wijnand M	Matthijs L made a JIRA issue (FEWS-3100) assigned to Wijnand M.		Open	
5	July 7, 2009	ABRFC	scripts (22798), ADDSUB and LAGK mix up	Peter G email of 7/8	Peter G	Micha W solved this in the scripts (22992) and send out to Peter G, Peter G sent Eric J email (07/15) that migration scripts seem to work, working at ABRFC email Eric J 8/13		Open	
40	August 25, 2009	Deltares	ESP Migration Scripts	Peter G email 8/25	Peter G	Peter has suggested NW and CN RFCs check their setting for ESP scripts		Open	
44	August 26, 2009	HSD	Expand Partitions	Randy R.	Randy R.	Randy to follow up with all RFCs.		Open	September 1, 2009
45	August 30, 2009	Pete F CNRFC	/var is full on chps2	Pete F email 8/30,	Randy R.	/var fills up with postgres files		Open	September 1, 2009
11	June 17, 2009	NWRFC	Workflow navigator GCOverhead limit exception	Peter G email of 7/8	Jitka T	Micha W made a JIRA issue (FEWS-2705) assigned to Jitka T		Fixed	
14	June 26, 2009	CNRFC	DELTA-TS, endOverrulleable setting	Peter G email of 7/8	Andre G	Andre G solved this issue, solution will be provided with new release (jira 2921)		Fixed	
8	July 28, 2009	NWRFC	Database too large	Rick V email	Onno V	Jira Issues FEWS-3180 (implementation done by AndreG). Database sizing assessment underway		Fixed	
10	August 5, 2009	Rick V NWRFC	NFS issue	Rick V, Eric J emails 8/6	Frederik V	evaluating methods to capture log info. Code fix conducted by AndreG to neglect delete failures of hidden files. Issue 3187 created to assess performance impact of writing temp files to nfs		Fixed	September 1, 2009
37	August 12, 2009	Mike B ABRFC	Help with java access to DB	Mike B email 8/12, 8/13	Arjen M	Reply from Arjen 8/13		Fixed	
42	August 19, 2009	Pete F CNRFC	Lagk and adjust Q negative flow values	Pete F email 8/19, Willem V email 8/20	Willem V	This is a re-opening of a prior issue #17 clarifying the original requirements. willem has requested database to reproduce the errors. Retest at Sept SAT, test cases from Pete F.		Fixed	September 1, 2009
43	August 21, 2009	Pete F CNRFC	Installing Dev version of config mgr	Pete F email 8/21, Peter G email 8/21	Peter G	Peter has provided instructions		Fixed	September 1, 2009
41	August 25, 2009	Pete F CNRFC	NWSRFS Datacard format dates problem	Pete F email 8/25	Gerben B	Taking a look at the code. Jira 3050		Fixed	September 1, 2009

46	August 30, 2009	Eric J/ ABRFC	configuring the climatology transformation	Peter G email 8/31	Peter G	ABRFC having difficulty configuring the transformation		Fixed	September 1, 2009
47	August 31, 2009	Rick V NWRFC	many chps dump files	Rick V email 8/31, Peter G email 8/31	Peter G	Many files and they need to delete files periodically		Fixed	September 1, 2009
48	August 31, 2009	Rick V NWRFC	q time series cache	Rick V email 8/31, Peter G email 8/31	Peter G	Need to update config to match expiry times		Fixed	September 1, 2009
20	May 27, 2009	NWRFC	SAC-freezing, maybe a model issue	Peter G email of 7/8	Peter G	Joe G: resolved with the 1.1.0b5 release of OHD software (email 05/28 to chps_ops infolist)		Closed	
19	May 27, 2009	NWRFC	RRS-stack dump FEWS,	Rick V email 731	Peter G	Willem V asked Rick Z if this is still an issue (email of 07/30)		Closed	
22	June 11, 2009	Joe I NWRFC	ASCII grid import	Joe I email 7/15	Peter G	Instructions from Peter G 7/17		Closed	
21	June 11, 2009	CNRFC	Missing first data item in RNSWELEV,	Peter G email of 7/8	Peter G	Peter F: missing date issue can be closed (email of 07/29)		Closed	
2	June 12, 2009	NERFC	RES-J not running on FSS (WYMM1)	Peter G email of 7/8	Peter G			Closed	
3	June 26, 2009	CNRFC	ADJUST-T, instability	Peter G email of 7/8	Andre G	Willem V made a JIRA issue (FEWS-3198) assigned to Andre G. Pete F Tested at site support visit		Closed	
13	June 26, 2009	CNRFC	Change-T	Peter G email of 7/8	Andre G	Andre G solved this issue, solution will be provided with new release (3124) Pete F Tested at site support visit		Closed	
15	June 29, 2009	NWRFC	CHANGE-T meanTolnst instability	Peter G email of 7/8	Andre G	Andre G solved this issue, solution will be provided with new release (jira 2986). Pete F Tested at site support visit		Closed	
4	June 30, 2009	NWRFC	FSS tasks hanging	Peter G email of 7/8	Peter G	Solved with patch 23008		Closed	
16	July 7, 2009	ABRFC	scripts (22798), ADJUST-Q mix up	Peter G email of 7/8 Mike P email 8/6	Peter G	Micha W solved this in the scripts (22992) and send out to Peter G, Peter G sent Eric J email (07/15) that migration scripts seem to work,		Closed	
26	July 9, 2009	NERFC	DB errors when starting OC, DB closure	Rob Shedd email 7/9	Peter G	Joe G: resolved with the 1.1.0b5 release of OHD software (email 05/28 to chps_ops infolist)		Closed	
25	July 9, 2009	NERFC	DB errors when starting OC, synch files	Rob Shedd email 7/9	Peter G			Closed	
24	July 9, 2009	NERFC	Scheduled forecast not running, manual forecast is, WYMM1 in Maine WorkFlow	Rob Shedd email 7/9	Peter G	Allison G. email 8/6		Closed	
23	July 9, 2009	NERFC	RES-SNGL not running from warm states, basin WERN3	Rob Shedd email 7/9	Peter G	Allison G. email 8/6		Closed	
6	July 13, 2009	Allison G/ NERFC	FSS Patch not working	Allison G email 7/13	Peter G	Not an issue if tasks run at intervals greater than 10 minutes. Not a blocker. Will be properly installed at next site support visit. Closed at site support visit.		Closed	
27	July 13, 2009	Rob S. NERFC	Running SA on cron	Peter G email of 7/13	Peter G	Description provided		Closed	
28	July 14, 2009	Michael P ABRFC	Script adding in extra modules and skipping others	Michael P. email 7/14	Micha W	Mike P email 7/14, Erik J email 7/15/ Mich W replied email 7/15		Closed	
29	July 16, 2009	Allison G NERFC	Cannot upload workflow into CM	Allison G email 7/16	Peter G	Frederik V to take a look from CNRFC with NERFC staff.		Closed	
30	July 17, 2009	Joe I NWRFC	Cannot import 1hr and 6hr QPF	Joe I email 7/17	Peter G	Will use subdirs, Joe I email 7/22		Closed	

31	July 24, 2009	Rick V NWRFC	task run miss as no suitable FSS became live	Rick v email 7/24, 7/31	Willem V	Wijnand M is working on this issue related to lock manager of the database		Closed	
7	July 28, 2009	NWRFC	FSS tasks not running	Rick V email, 8/3	Onno V	Jira Issues FEWS-2597 and FEWS-3083		Closed	
9	July 31, 2009	Rick V NWRFC	Import process very slow	Rick V email 7/31, 8/4	Onno V	Frederik V email to Onno		Closed	
17	August 2, 2009	Pete F CNRFC Mike P ABRFC	Negative flows in Adjust-Q should be zero	Peter F, Mike P email 8/2, Willem V email 8/4	Andre	Adjust-q transformation is updated, will be included in Sept Release. (jira3213) See issue 42		Closed	
32	August 2, 2009	Pete F CNRFC Mike P ABRFC	Lag-K routing zero flows	Peter F, email 8/2, 8/3		Asked Joe G if OHD issue 8/2. Changed adjust-q from ratio to difference. Add to the segment clean-up list.		Closed	
1	August 5, 2009	Eric J ABRFC	Configuration not uploading. Config manager is very slow	Eric J email 8/5	Wijnand M	Wijnand is writing up a summary explanation. More info from Peter provided 8/7. Cold states should not be loaded via Config mgr. Alternate method for uploading provided by Peter G. Clean up successful. CM is very slow (same as in June test). Closed at Site Support visit.		Closed	
35	August 7, 2009	Eric J ABRFC	Data base filling up	Eric J email 8/7	Peter G	Cleanout conducted. May need to reset expiry times for more data during site support visit. Database sizing assessment underway. Closed at Site Support visit		Closed	
34	August 7, 2009	Tom E NERFC	Extracting params from seg punch	Tom E email 8/7, Lee C email 8/10, Tom E email 8/10	Peter G	Reply from Peter 8/7. Tom will reformulate segment, OHD will enhance adapter, Tom will redefine RFS segment		Closed	
39	August 11, 2009	Eric J ABRFC	ResSngl not running	Eric J email 8/11, Peter G email 8/12	Peter G	Peter provided soln (permissions)		Closed	
38	August 14, 2009	Eric J/ ABRFC	running local app with no OC running	Eric J email, 8/14 Arjen Email 8/17	Arjen M	Arjen provided soln (uses xvfb)		Closed	
18		ABRFC	SHEF export, .E line missing	Peter G email of 7/8, Jira report 7/31	Wijnand M	Willem V made a JIRA issue (FEWS-3196) has been fixed by Wijnand M. Closed at site support visit.		Closed	
36		Rob S. NERFC	Records Pending	Rob S email 8/11, Peter G email 8/11	Peter G	Peter replied with info how to fix. Rob S has confirmed that it is closed (email 8/12)		Closed	
33		ABRFC::	MAPE 2 timesteps too long	Peter G email of 7/8	Peter G	Matthijs L made a JIRA issue (FEWS-2981) which was resolved by Andre G, email of Eric J of 07/09 that issue is resolved		Closed	

Number of issues	48
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